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## CURRICULUM VITAE

<b>NAME</b>	<b>Beverley Jones</b>
<b>DATE OF BIRTH</b>	29 February 1972
<b>NATIONALITY</b>	British
<b>LANGUAGES</b>	English (mother tongue), Arabic (fluent), French (fluent)

## EXPERTISE

High level facilitator and team leader with 30 years' experience in citizen engagement and social accountability, working with international organisations including DFID and the World Bank; expertise in demand and supply-side citizen-state relations, gender equality and social inclusion, civil society strengthening, social development, governance, M&E and learning.

## EDUCATIONAL QUALIFICATIONS

MA in Education and Development, University of Bristol (1991)  
PGCE in Education (Secondary), University of Bristol (1985)  
BA Hons in English and Related Literatures, University of York (1984)

## RELEVANT EXPERIENCE

**Facilitation and leadership:** an experienced and empowering leader and manager of complex programmes and reviews. Long-term senior management positions (for example, as International Director for the UK Catholic development agency CAFOD, and Country Director for the joint CAFOD, Trócaire and SCIAF Ethiopia office) and extensive team leader experience overseeing consultancy assignments and programmes. Strong facilitation skills including theory of change process, and MEL capacity building. Includes facilitation of: Security Dialogue Forum between civil society and senior armed forces representatives in South Sudan (2010/11); senior Ethiopian government-civil society consultation on Proclamation on Charities and Societies (2009); Annual Progress Review of the Ethiopian Government development results (2008); facilitation of Ethiopian Government leaders' engagement with Equitable Service Delivery findings from anthropological studies (2014); training of senior government delivery units in World Bank Citizen Engagement processes – Azerbaijan and Georgia (2018); facilitation of cross-UK Embassy learning events in Tunisia, Morocco and Libya (in Tunis); facilitation of Bank-financed project teams in citizen engagement principles and practice for the Western Balkans (Tirana Jan 2020).

**Governance and accountability:** extensive experience in governance including empowerment, social accountability, security sector governance and state building. Experience with both supply and demand side governance programmes. Includes co-leading lessons learned review of Ethiopia Protecting Basic Services (PBS I) instrument (2008), designing the social accountability component of PBS II (2009) and designing oversight and accountability components of security sector reform programmes in South Sudan (2010 and 2013). Spent six years (until late 2018) as a founding Trustee for Age International (UK), part of the HelpAge International network.

**Gender, social inclusion and equitable service delivery:** expertise in social marginalisation and mainstreaming social inclusion. Deep understanding of gender issues, especially violence against women, gender mainstreaming and strategic enhancement of women's role, including in the security sector. GESI policy development experience, especially equitable service delivery. Trained in SASA! methodology on tackling violence against women, and HIV (Raising Voices).

**Programme design, delivery and monitoring/evaluation:** expertise in designing and delivering civil society capacity development and governance programmes. Expertise in developing MEL systems, with a strong focus on monitoring civil society programmes and developing tools monitoring tools that capture factors which lead to attitude, behaviour and system change. EQUALS quality assessor for UK DFID's M&E work.

**Conflict and post-conflict contexts:** experienced working in conflict and post-conflict situations in Sub-Saharan Africa (and Nepal) in both development and humanitarian programming contexts. Knowledge of conducting situation analyses in conflict and post-conflict environments.

**In depth knowledge of DFID, Irish Aid and World Bank systems and policies:** extensive experience with major international donors: DFID in Africa and Nepal; World Bank in Ethiopia and Central Asia especially.

## **SELECTED RELEVANT CONSULTANCIES**

### **May 2013 – on-going**

**Visiting Lecturer on CASS Business School Charity Effectiveness Masters course,** City University of London. Deliver annual Masterclass on politically smart and adaptive management, including Problem Driven Iterative Adaptation. (Senior Teaching Fellow in 2020.)

### **July 2018 – present**

**North Africa Monitoring Evaluation and Learning (NAMEL) Team Leader for the UK North Africa Good Governance programme** across five countries. (Itad/Altai with FCO). Lead a core team of seven consultants working with five British Embassies to strengthen MEL systems and reporting, and deliver an overall portfolio evaluation over three years.

### **Jan 2018 – on-going**

**Citizen Engagement Capacity Development for World Bank Central Asia.** Leads design and delivery of capacity development of government infrastructure and other delivery teams on methods for citizen engagement: safeguarding, consultations and grievance redress mechanisms, to social accountability tools. (Azerbaijan and Georgia in 2018 and Uzbekistan in 2019.)

### **Feb 2017 – Jan 2018**

**Ethiopia: Gender and Social Inclusion analysis** of Ethiopia for the World Bank. Review/analysis from literature on gender, sociological minorities and other aspects of exclusion across Ethiopia.

**Jan 2017 – on-going (to 2020)**

**Lead Evaluator for multi-country Women’s Rights Programme II under ActionAid International** (Ethiopia, Kenya and Nepal); follows Evaluation of WRP I implemented in Vietnam, Malawi, Kenya and Nepal from August 2015 to April 2016.

**Oct 2016 – Oct 2017**

**Ethiopia: Lead advisor to Civil Society Support Programme Extension** (one year). Advising CSSP team on engagement with government on 5 themes: chat addiction, protection of women/girls, prison reform, mental ill-health, rights of minorities.

**July 2016 – Oct 2017**

**PDIA Learning Advisor to the WYG/TripleLine Evaluation of Strategic Support to the Ministry of Interior Affairs Afghanistan Phase 2 (SSMI2)**. Provided external analysis of the PDIA delivery by Coffey team in Kabul, to support improvement of PDIA.

**April 2016 – to July 2018**

**Horn of Africa: Evaluation Team Leader for Horn of Africa Youth Leadership and Action Programme (HOLLA)** – funded by the European Union and implemented by British Council in Sudan, Ethiopia and South Sudan. (Two successive evaluations.)

**Sept 2015 – to April 2016**

**Multi-country: Team Leader for multi-country Women’s Rights Programme Evaluation**, for ActionAid Ireland (Irish Aid funded).

**July 2015 – to June 2018**

**Rwanda: Lead Capacity Development advisor to Rwanda Multi-Donor Civil Society Programme (Ikkraro)**, implemented by Palladium with INTRAC & International Alert. Introduced behaviour change approach (University College London).

**Dec 2014 – on-going (to May 2018)**

**Sudan: Technical Director for citizen-state engagement programme (KLP) in Sudan – funded by DFID, and its successor Sudan Stability and Growth Programme**. Led design to increase capability of selected CSOs to engage constructively with local government, providing support to national team of experts and facilitating DFID learning processes.

**March 2014**

**Ethiopia: Lead author on Equitable Service Delivery Policy Brief for World Bank Ethiopia**

Analysing/synthesising Wellbeing and Illbeing Dynamics in Ethiopia (WIDE) anthropological data collected across 20 sites. Presented key messages to GoE.

**2010 - 2014**

**South Sudan: Results Lead in the 3 person leadership team for delivery of the UK’s Security Defence Transformation Programme in South Sudan (ASI)**. Led on Results Framework and stakeholder governance, working with SPLA, Ministry of Defence & CSOs. Led gender strategy. (Programme terminated early because of conflict.)

**2010-to 2014**

**Nepal: M&E Adviser to Nepal Enabling State Programme managed by GRM for DFID**. Developed Scorecard methodology for Umbrella Logframe in support of Results Chain Analysis of entire portfolio; trained national staff and local partner organisations.

- 2011 – 2016**      **Ethiopia: Team Leader and then Strategic Advisor to the Civil Society Support Programme (CSSP).**  
 €38 million programme of support to over 700 CSOs in Ethiopia, over 5 years. Led design and implementation; navigated space to promote engagement between CSOs and Govnt.
- 2010**              **Uganda: Learning Review of Catholic Church of Uganda Domestic Violence Programme supported by Irish Aid and Trócaire.** Led analysis of country-wide campaign of Catholic Church of Uganda on domestic violence, using Raising Voices SASA! methods of community activism.
- 2010-12**         **South Sudan: Civil Society Adviser to DFID-funded Security Sector Development and Defence Transformation Programme managed by Adam Smith International.** Developed demand-side of programme through facilitation of SPLA and Civil Society reps to form a national Security Dialogue.
- 2010**              **Ethiopia: Review of the Irish Aid Tigray Programme.** Led team to review impact of Irish Aid’s long-running programme with regional Government of Tigray over 16 years of programme.
- 2008-9**         **Ethiopia: Team leader for DFID Design Consultancy for monitoring impact of Government of Ethiopia’s proclamation to regulate charities and societies.** Led consultations between donors, government and civil society regarding feasibility of a mechanism to track consequences for civil society of the government’s proclamation.
- 2009**              **Ethiopia: Lead designer for Social Accountability component of the World Bank Protecting Basic Services (PBS) Phase II.** Designed the \$17 million, three year social accountability component of the PBS programme across the multi-billion dollar PBS instrument. Based on work as Co-leader World Bank Review of Lessons Learned from Protecting Basic Services. Co-led a team of five: drew out lessons on donor support for government delivery of services.

## PUBLICATIONS

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- 1992**              A chapter on Ethiopia in *Making a Difference: NGOs and development in a changing world*, Hulme and Edwards, 1992. (Routledge)
- 2009**              *Leading Civil Society up the Governance Path: civil society as an instrument of ‘democratic structural adjustment – a case study from Ethiopia’.* Paper delivered and later published as part of INTRAC conference on Civil Society.
- 2020**              *Approach paper: a strategy for citizen engagement in Local Service Delivery in Uzbekistan.* World Bank (under publication).

## EMPLOYMENT RECORD

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- 2008 - now**        **Social Development, Governance, GESI and M&E Consultant**
- 2004 – 2008**      **Joint Country Representative for CAFOD/Trócaire and SCIAF in Ethiopia (in Addis Ababa)**
- 1998 – 2004**      **Head of Africa Section, CAFOD, then International Director, CAFOD (based in UK)**

**1991 – 1998**

**Head of Horn of Africa Team, Christian Aid**

**1988 – 1990**

**British Council funded VSO English Teacher Trainer with Ministry of Education,  
Sudan**